



EXCEPTIONAL INSTRUCTIONS DURING YOUR STAY

These health instructions are available to you at the reception and in your room.

If you have any questions, please do not hesitate to contact the reception where we remain at your entire disposal.

In case of suspicion of fever, cough, or malaise during your stay: please contact the reception from your room who will advise you of the procedure to follow and will accompany you.

To wash your hands:

- Hydroalcoholic gel is available at the hotel reception.
- A common sanitary is at your disposal next to the reception, soap and paper towels because it is preferable not to use the electric hand dryer.

Your arrival at the reception:

Support in your suite cannot be achieved and we regret it.

- To make travel safer, both for you and for our staff, a single direction of traffic is set up to serve the rooms in order to avoid crossings. To access the suites, please go through the corridors, please take the direction of reception, please go through the exteriors.
- If your suite is located upstairs, you are invited to reach it by elevator for establishments with an elevator (one room per elevator). The descent is by the stairs.
- Temporary removal of the valet and porter service for health reasons.

Your internal movements in the hotel:

- Presence in the lobby for working or chatting is of course authorized while respecting safety distances.
- Respect for safety distances with customers and hotel staff (minimum 1.5 meters) is necessary.
- The reception desk, doors and common areas of the hotel should be given special attention and it is recommended to avoid touching them.
- Please follow the markings indicated on the ground when traveling.

Your departure:

- The key to your room must be placed in the bin provided for this purpose at the reception.
- For payment and any transaction, the use of a credit card is recommended. Hand cleaning before and after each transaction with hydroalcoholic gel is essential. The TPE which is protected by a food film is disinfected by our staff.

Votre suite:

- Particular care is given to your suite: it was disinfected before your entry.
- If you have any questions regarding your stay, we invite you to ask them using the room telephone and dialing 200 to reach the reception.
- For health reasons, it is preferable not to provide the recoating service, but clean linen and welcome products are available on request at the reception. The recoating sets provided are ready to use.
- If you absolutely want to go back to bed and during your check-out: please allow your suite to air out by opening the bay windows and then inform the reception of your outing in order to involve our floor staff who are protected by a mask and wearing gloves.



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Your breakfast is served in a packed lunch:

- For breakfast, the room service and the buffet cannot be guaranteed.
- breakfast is therefore served in the form of a meal basket at 24 € per person + 12 years and 12 € per person - 12 years and it is served and delivered to your suite from 8h to 11h.
- Can it be consumed in your suite or on its terrace?
- A breakfast sheet will be filled out at check-out from a list of around fifty products.
- For reasons of hygiene and respect for social distancing, please return the meal basket to reception at the end of the morning.

Restauration :

- The snack bar will be open from 11 a.m. to 6 p.m. from 26.06 to 27.09.
- The O’Pirata restaurant will be open from 7 p.m. to 10:30 p.m. from 26.06 to 27.09. The buffet is prohibited, an à la carte and / or menu choice will be offered. A distance of 1m between each table. Maximum table of 10 people. Servers and clients wear the mask.
- The Poseidon Restaurant Lounge Bar service will be offered from 7 p.m. to 11 p.m. under the same conditions as Restaurant O’Pirata.

Pool area :

- The deckchairs are regularly disinfected by us.
- Swimming is allowed: you can of course use the deckchairs or swim while respecting the safety distances (at least 1.5 meters).

We thank you for your understanding and we remain at your disposal to ensure that your stay in our hotel takes place in the best conditions.

PROTOCOL SANITARY WATERPARK LA BAIE DES PIRATES

- **WATER ANALYSIS AND TREATMENT PERFORMED REGULARLY BY THE REGIONAL HEALTH AGENCY.**
- **ATTENTIVE CONTROL OF RESULTS AND DISPLAY WATER PARK ENTRANCE WINDOW.**
- **DAILY DISINFECTION OF BEACHES AND POOLS BEFORE OPENING WITH VIRUCIDAL PRODUCTS (TECHNICAL SHEET AVAILABLE WATER PARK ENTRANCE WINDOW).**
- **INDEPENDENT INPUT-OUTPUT.**
- **DISINFECTANT GEL PLACED AT THE ENTRANCE AND ON THE SHOWER SIDE.**
- **APPLICATION OF BARRIER GESTURES BY STAFF (VISOR, HAND DISINFECTION REGULARLY ...).**
- **ACCESS POSSIBLE FOR 2000 PEOPLE (1 PERSON / 4M²) COUNTING THE NUMBER OF PEOPLE AT THE ENTRANCE.**

- **JACUZZI CLOSED,
RISK OF PROMISCUITY.**

● **CLOSURE OF THE SURF WE ARE
LOOKING FOR A METHOD
APPROPRIATE DISINFECTION
TO THIS ACTIVITY.**

● **FREE DECKCHAIRS WITH RESPECT
FROM THE DISTANCE OF 1 METER.**

● **INCREASED HYGIENE WITH CREATION
TWO ADDITIONAL FOOTBATHS.**

● **ENLARGEMENT
THE WATER PARK,
SHADOW AREA OF 400M².**

